

STATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV	Z_SCORE
NH	1-Jan-10	AGGR	PO-1-01-6020	Entire State	Average Response Time - Customer Service Record (CSR)	EDI	Parity with Retail plus not more than four (4) seconds	NA	2.71	NA	3430	NA	9,304.00	2.71	0.00	
NH	1-Jan-10	AGGR	PO-1-01-6030	Entire State	Average Response Time - Customer Service Record (CSR)	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-1-01-6050	Entire State	Average Response Time - Customer Service Record (CSR)	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	4.51	NA	166	NA	749.00	4.51	0.00	
NH	1-Jan-10	AGGR	PO-1-02-6020	Entire State	Average Response Time - Due Date Availability	EDI	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-1-02-6030	Entire State	Average Response Time - Due Date Availability	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-1-02-6050	Entire State	Average Response Time - Due Date Availability	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-1-03-6020	Entire State	Average Response Time - Address Validation	EDI	Parity with Retail plus not more than four (4) seconds	NA	7.20	NA	2210	NA	15,916.00	7.20	0.00	
NH	1-Jan-10	AGGR	PO-1-03-6030	Entire State	Average Response Time - Address Validation	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-1-03-6050	Entire State	Average Response Time - Address Validation	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	8.44	NA	9	NA	76.00	8.44	0.00	
NH	1-Jan-10	AGGR	PO-1-04-6020	Entire State	Average Response Time - Product & Service Availability	EDI	Parity with Retail plus not more than ten (10) seconds	NA	1.50	NA	2	NA	3.00	1.50	0.00	
NH	1-Jan-10	AGGR	PO-1-04-6050	Entire State	Average Response Time - Product & Service Availability	WEB GUI/LSI/W	Parity with Retail plus not more than ten (10) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-1-05-6020	Entire State	Average Response Time - Telephone Number Availability & Reservation	EDI	Parity with Retail plus not more than four (4) seconds	NA	5.78	NA	122	NA	705.00	5.78	0.00	
NH	1-Jan-10	AGGR	PO-1-05-6030	Entire State	Average Response Time - Telephone Number Availability & Reservation	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-1-05-6050	Entire State	Average Response Time - Telephone Number Availability & Reservation	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-1-06-6020	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	EDI	Parity with Retail plus not more than four (4) seconds	NA	0.50	NA	2	NA	1.00	0.50	0.00	
NH	1-Jan-10	AGGR	PO-1-06-6030	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-1-06-6050	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-1-07-6020	Entire State	Average Response Time - Rejected Query+	EDI	Parity with Retail plus not more than four (4) seconds	NA	4.74	NA	1210	NA	5,735.00	4.74	0.00	
NH	1-Jan-10	AGGR	PO-1-07-6030	Entire State	Average Response Time - Rejected Query+	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-1-07-6050	Entire State	Average Response Time - Rejected Query+	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	6.04	NA	51	NA	308.00	6.04	0.00	
NH	1-Jan-10	AGGR	PO-1-08-6020	Entire State	% Timeouts	EDI	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-1-08-6030	Entire State	% Timeouts	CORBA	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-1-08-6050	Entire State	% Timeouts	WEB GUI/LSI/W	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-1-09-6020	Entire State	Parsed CSR	EDI	Parity with Retail plus not more than 10 seconds	NA	2.59	NA	3120	NA	8,088.00	2.59	0.00	
NH	1-Jan-10	AGGR	PO-1-09-6030	Entire State	Parsed CSR	CORBA	Parity with Retail plus not more than 10 seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-2-02-6010	Entire State	OSS Interface Availability - Prime-Time	WPTS	>= 99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-2-02-6020	Entire State	OSS Interface Availability - Prime Time	EDI	>=99.5%	NA	99.40	NA	25920	NA	25,765.00	99.40	0.00	
NH	1-Jan-10	AGGR	PO-2-02-6030	Entire State	OSS Interface Availability - Prime Time	CORBA	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-2-02-6060	Entire State	OSS Interface Availability - Prime Time	Maintenance - Electronic Bonding Inter	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-2-02-6080	Entire State	OSS Interface Availability - Prime Time	Maintenance Web GUI (RETAS) / Pre-	>=99.5%	NA	99.40	NA	25920	NA	25,765.00	99.40	0.00	
NH	1-Jan-10	AGGR	PO-2-03-6010	Entire State	OSS Interface Availability - Non-Prime-Time	WPTS	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-2-03-6020	Entire State	OSS Interface Availability - Non-Prime Time	EDI	No Standard	NA	0.99	NA	18720	NA	18,565.00	0.99	0.00	
NH	1-Jan-10	AGGR	PO-2-03-6030	Entire State	OSS Interface Availability - Non-Prime Time	CORBA	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-2-03-6060	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance - Electronic Bonding Inter	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-2-03-6080	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance Web GUI (RETAS) / Pre-	No Standard	NA	0.99	NA	18720	NA	18,565.00	0.99	0.00	
NH	1-Jan-10	AGGR	PO-3-02-1000	Entire State	% Answered within 30 Seconds - Ordering	Resale & UNE combined	80% within 30 Seconds	NA	96.17	NA	2744	NA	2,639.00	96.17	0.00	
NH	1-Jan-10	AGGR	PO-3-04-1000	Entire State	% Answered within 30 Seconds - Repair	Resale & UNE combined	80% within 30 Seconds	NA	96.18	NA	9269	NA	8,915.00	96.18	0.00	
NH	1-Jan-10	AGGR	PO-4-01-6622	Entire State	% Change Management Notices Sent on Time	Change Confirmation - Type 2 - Regul	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-4-01-6661	Entire State	% Change Management Notices Sent on Time	Change Notification: Type 3 - Industr	95%	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Jan-10	AGGR	PO-4-01-6662	Entire State	% Change Management Notices Sent on Time	Change Confirmation: Type 3 - Industr	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-4-01-6671	Entire State	% Change Management Notices Sent on Time	Change Notification: Type 1 - Emerge	95%	NA	100.00	NA	3	NA	3.00	100.00	0.00	
NH	1-Jan-10	AGGR	PO-4-02-6622	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation - Type 2 - Regul	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-4-02-6661	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Type 3 - Industr	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-4-02-6662	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation: Type 3 - Industr	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-4-02-6671	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Type 1 - Emerge	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-4-03-6622	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation - Type 2 - Regul	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-4-03-6661	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 3 - Industr	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-4-03-6662	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation: Type 3 - Industr	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-4-03-6671	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 1 - Emerge	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-5-01-6000	Entire State	% On Time Notice of Interface Outage	Systems Metrics	95%	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Jan-10	AGGR	PO-6-01-6000	Entire State	Software Validation	Systems Metrics	<= 5%	NA	R3	NA	R3	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-7-01-6000	Entire State	% Software Problem Resolution Timeliness	Systems Metrics	>=95%	NA	R3	NA	R3	NA	R3	0.00	0.00	
NH	1-Jan-10	AGGR	PO-7-02-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed - no workaround	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-7-03-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed with workaround	Systems Metrics	10 days	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-7-04-6000	Entire State	Delay Hours - Failed/Rejected Test Deck Transactions - Transactions failed no workaround	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PO-8-01-6000	Entire State	% On Time - Manual Loop Qualification	Systems Metrics	95% within 48 Hours	NA	100.00	NA	9	NA	9.00	100.00	0.00	
NH	1-Jan-10	AGGR	PO-8-02-6000	Entire State	% On Time - Engineering Record Request	Systems Metrics	95% within 72 Hours	NA	100.00	NA	3	NA	3.00	100.00	0.00	
NH	1-Jan-10	AGGR	OR-1-02-2320	Entire State	% On Time LSRC - Flow Through	Resale POTS/Pre-qualified Complex	95% within 2 Hours	NA	95.20	NA	1249	NA	1,189.00	95.20	0.00	
NH	1-Jan-10	AGGR	OR-1-02-3140	Entire State	% On Time LSRC - Flow Through	UNE POTS Platform	95% Within 2 Hours	NA	90.35	NA	259	NA	234.00	90.35	0.00	
NH	1-Jan-10	AGGR	OR-1-02-3331	Entire State	% On Time LSRC - Flow Through	UNE Loop/Pre-qualified Complex/LNP	95% within 2 Hours	NA	92.86	NA	546	NA	507.00	92.86	0.00	
NH	1-Jan-10	AGGR	OR-1-04-2210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials DS0	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	OR-1-04-2211	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials DS1	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	OR-1-04-2213	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials DS3	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	OR-1-04-2214	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials (Non DS0, Non DS1 &	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	OR-1-04-2320	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale POTS/Pre-qualified Complex	95% within 24 Hours	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Jan-10	AGGR	OR-1-04-2341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	OR-1-04-3140	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow-through)	UNE POTS Platform	95% Within 24 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	OR-1-04-3210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow-through)	UNE Specials DS0	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	OR-1-04-3331	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow-through)	UNE Loop/Pre-qualified Complex/LNP	95% within 24 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	OR-1-04-3340	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow-through)	UNE 2-Wire xDSL - Line Sharing & Lin	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	OR-1-04-3341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow-through)	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	OR-1-04-3342	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow											

NH	1-Jan-10	AGGR	OR-1-06-3342	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-1-08-3210	Entire State	% On Time ASRC - No Facility Check (Fax/Mail)	UNE Specials DS0	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-1-10-3210	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS0	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-1-10-3211	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS1	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-1-10-3213	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS3	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-1-10-3214	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials (Non DS0, Non DS1 & Non DS3)	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-1-12-5020	Entire State	% On Time FOC	Interconnection Trunks (CLEC) (<= 192 Negotiated Process	Interconnection Trunks (CLEC) (<= 192 Negotiated Process	NA	100.00	NA	4	NA	4.00	100.00	0.00	0.00	
NH	1-Jan-10	AGGR	OR-1-12-5030	Entire State	% On Time FOC	Interconnection Trunks (CLEC) (> 192 Negotiated Process	Interconnection Trunks (CLEC) (> 192 Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-1-13-5000	Entire State	% On Time Design Layout Record (DLR)	Interconnection Trunks (CLEC)	95% on time 10 Business Days	NA	66.67	NA	3	NA	2.00	66.67	0.00	0.00	
NH	1-Jan-10	AGGR	OR-1-19-5020	Entire State	% On Time Response - Request for Inbound Augment Trunks	FairPoint Inbound Augment Trunks (<= 95% on time	FairPoint Inbound Augment Trunks (<= 95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-1-19-5030	Entire State	% On Time Response - Request for Inbound Augment Trunks	FairPoint Inbound Augment Trunks (> 95% on time	FairPoint Inbound Augment Trunks (> 95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-02-2320	Entire State	% On Time LSR Reject (Flow-Through)	Resale POTS/Pre-qualified Complex	95% within 2 Hours	NA	95.45	NA	22	NA	21.00	95.45	0.00	0.00	
NH	1-Jan-10	AGGR	OR-2-02-3140	Entire State	% On Time LSR Reject (Flow-Through)	UNE POTS Platform	95% Within 2 Hours	NA	100.00	NA	27	NA	27.00	100.00	0.00	0.00	
NH	1-Jan-10	AGGR	OR-2-02-3331	Entire State	% On Time LSR Reject (Flow-Through)	UNE Loop/Pre-qualified Complex/LNP	95% within 2 Hours	NA	100.00	NA	19	NA	19.00	100.00	0.00	0.00	
NH	1-Jan-10	AGGR	OR-2-04-2200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-Through)	Resale Specials	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-04-2320	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-Through)	Resale POTS/Pre-qualified Complex	95% within 24 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-04-2341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-Through)	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-04-3140	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-Through)	UNE POTS Platform	95% Within 24 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-04-3200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-Through)	UNE Specials	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-04-3331	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-Through)	UNE Loop/Pre-qualified Complex/LNP	95% within 24 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-04-3340	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-Through)	UNE 2-Wire xDSL - Line Sharing & Line Splitting	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-04-3341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-Through)	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-04-3342	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-Through)	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-06-2200	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Resale Specials	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-06-2320	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Resale POTS/Pre-qualified Complex	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-06-2341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-06-3140	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE POTS Platform	95% Within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-06-3210	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials DS0	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-06-3211	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials DS1	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-06-3213	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials DS3	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-06-3214	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials (Non DS0, Non DS1 & Non DS3)	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-06-3331	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Loop/Pre-qualified Complex/LNP	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-06-3341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-06-3342	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-08-3200	Entire State	% On Time Reject - No Facility Check (Fax)	UNE Specials	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-10-3200	Entire State	% On Time Reject - Facility Check (Fax)	UNE Specials	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-12-5020	Entire State	% On Time Trunk ASR Reject	Interconnection Trunks (CLEC) (<= 192 Negotiated Process	Interconnection Trunks (CLEC) (<= 192 Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-2-12-5030	Entire State	% On Time Trunk ASR Reject	Interconnection Trunks (CLEC) (> 192 Negotiated Process	Interconnection Trunks (CLEC) (> 192 Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-3-01-2000	Entire State	% Rejects	Resale	No Standard	NA	1.58	NA	1393	NA	22.00	1.58	0.00	0.00	
NH	1-Jan-10	AGGR	OR-3-01-3000	Entire State	% Rejects	UNE	No Standard	NA	3.18	NA	818	NA	26.00	3.18	0.00	0.00	
NH	1-Jan-10	AGGR	OR-3-02-1000	Entire State	% LSR Resubmission Not Rejected	Resale & UNE combined (EDI)	95%	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-4-11-1000	Entire State	% Completed orders with neither a PCN nor BCN sent	Resale & UNE combined (EDI)	0.25% of PONs that received neither a PCN nor a BCN within	76.32	7.25	38	6482	29	470.00	-69.06	0.00	0.00	
NH	1-Jan-10	AGGR	OR-4-16-1000	Entire State	% Provisioning Completion Notifiers sent within one (1) Business Day	Resale & UNE combined (EDI)	95% of PCNs sent within one (1) business day	NA	98.75	NA	2569	NA	2,537.00	98.75	0.00	0.00	
NH	1-Jan-10	AGGR	OR-4-17-1000	Entire State	% Billing Completion Notifiers sent on time	Resale & UNE combined (EDI)	95.50%	0.00	94.78	17	6475	0	6,137.00	94.78	0.00	0.00	
NH	1-Jan-10	AGGR	OR-5-01-2000	Entire State	% Flow Through - Total	Resale	No Standard Developed	NA	100.00	NA	493	NA	493.00	100.00	0.00	0.00	
NH	1-Jan-10	AGGR	OR-5-01-3112	Entire State	% Flow Through - Total	UNE POTS - Loop	No Standard Developed	NA	100.00	NA	395	NA	395.00	100.00	0.00	0.00	
NH	1-Jan-10	AGGR	OR-5-01-3121	Entire State	% Flow Through - Total	UNE POTS - Other	No Standard Developed	NA	93.61	NA	1613	NA	1,510.00	93.61	0.00	0.00	
NH	1-Jan-10	AGGR	OR-5-01-3140	Entire State	% Flow Through - Total	UNE POTS Platform	No Standard Developed	NA	100.00	NA	209	NA	209.00	100.00	0.00	0.00	
NH	1-Jan-10	AGGR	OR-5-03-2000	Entire State	% Flow Through Achieved	Resale	95% for % flow-through achieved	NA	100.00	NA	487	NA	487.00	100.00	0.00	0.00	
NH	1-Jan-10	AGGR	OR-5-03-3112	Entire State	% Flow Through Achieved	UNE POTS - Loop	95% for % flow through achieved	NA	100.00	NA	393	NA	393.00	100.00	0.00	0.00	
NH	1-Jan-10	AGGR	OR-5-03-3121	Entire State	% Flow Through Achieved	UNE POTS - Other	95% for % flow through achieved	NA	93.61	NA	1613	NA	1,510.00	93.61	0.00	0.00	
NH	1-Jan-10	AGGR	OR-5-03-3140	Entire State	% Flow Through Achieved	UNE POTS Platform	95% for % flow through achieved	NA	100.00	NA	207	NA	207.00	100.00	0.00	0.00	
NH	1-Jan-10	AGGR	OR-6-01-1000	Entire State	% Service Order Accuracy	Resale and UNE Loop/Complex/LNP	(95% Orders without FairPoint Errors	NA	78.85	NA	52	NA	41.00	78.85	0.00	0.00	
NH	1-Jan-10	AGGR	OR-6-03-2000	Entire State	% Accuracy - LSRC	Resale	not more than 5% of LSRCs resent due to FairPoint error	NA	3.29	NA	152	NA	5.00	3.29	0.00	0.00	
NH	1-Jan-10	AGGR	OR-6-03-3140	Entire State	% Accuracy - LSRC	UNE POTS Platform	not more than 5% of LSRCs resent due to FairPoint error	NA	3.88	NA	464	NA	18.00	3.88	0.00	0.00	
NH	1-Jan-10	AGGR	OR-6-03-3331	Entire State	% Accuracy - LSRC	UNE Loop/Complex/LNP	not more than 5% of LSRCs resent due to FairPoint error	NA	0.76	NA	2106	NA	16.00	0.76	0.00	0.00	
NH	1-Jan-10	AGGR	OR-6-04-1040	Entire State	% Accuracy - Directory Listing	All Directory Listings (combined Standard)	95% orders without Verizon errors	NA	90.00	NA	50	NA	45.00	90.00	0.00	0.00	
NH	1-Jan-10	AGGR	OR-7-01-2000	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	Resale	95%	NA	1.53	NA	523	NA	8.00	1.53	0.00	0.00	
NH	1-Jan-10	AGGR	OR-7-01-3140	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE POTS Platform	95%	NA	5.86	NA	273	NA	16.00	5.86	0.00	0.00	
NH	1-Jan-10	AGGR	OR-7-01-3331	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE Loop	95%	NA	2.26	NA	530	NA	12.00	2.26	0.00	0.00	
NH	1-Jan-10	AGGR	OR-8-01-2000	Entire State	% Acknowledgements on Time	Resale	95% within two (2) hours	NA	100.00	NA	1028	NA	1,028.00	100.00	0.00	0.00	
NH	1-Jan-10	AGGR	OR-8-01-3000	Entire State	% Acknowledgements on Time	UNE	95% within two (2) hours	NA	100.00	NA	792	NA	792.00	100.00	0.00	0.00	
NH	1-Jan-10	AGGR	OR-9-01-2000	Entire State	% Acknowledgement Completeness	Resale	99%	NA	70.15	NA	1427	NA	1,001.00	70.15	0.00	0.00	
NH	1-Jan-10	AGGR	OR-9-01-3000	Entire State	% Acknowledgement Completeness	UNE	99%	NA	72.20	NA	1090	NA	787.00	72.20	0.00	0.00	
NH	1-Jan-10	AGGR	OR-10-01-1000	Entire State	% of PON Exceptions Resolved Within Three (3) Business Days	Resale & UNE combined	95% resolved within three (3) Business Days	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-10-02-1000	Entire State	% of PON Exceptions Resolved Within Ten (10) Business Days	Resale & UNE combined	99% resolved within ten (10) business days	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	OR-11-01-1130	Entire State	% Resale/UNE-P Provider Notifications in Days	Resale & UNE-P combined	95% in two (2) Calendar Days	NA	58.02	NA	343	NA	199.00	58.02	0.00	0.00	
NH	1-Jan-10	AGGR	OR-13-01-3523	Entire State	% of Large Job Hot Cut Project Negotiations Completed	UNE Loop - Large Job Hot Cut	98% within four business days	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	PR-1-01-2110	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Business	Parity with FP Retail	0.91	1.08	1072	259	978	281.00	0.17	2.88	0.00	0.00
NH	1-Jan-10	AGGR	PR-1-01-2120	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Residence	Parity with FP Retail	0.45	1.08	6222	289	2776	313.00	0.64	2.37	0.00	0.00
NH	1-Jan-10	AGGR	PR-1-01-2341	Entire State	Average Interval Offered - Total No Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	2.33	2.50	9	2	21	5.00	0.17	3.41	0.00	0.00
NH	1-Jan-10	AGGR	PR-1-01-3140	Entire State	Average Interval Offered - Total No Dispatch	UNE POTS Platform	Parity With FP Retail	0.51	1.45	7294	274	3754	396.00	0.93	2.85	0.00	3.12
NH	1-Jan-10	AGGR	PR-1-01-3341	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	2.33	NA	9	NA	21	NA	-2.33	3.41	0.00	0.00
NH	1-Jan-10	AGGR	PR-1-01-3342	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL Loops	No Standard	NA	1.45	NA	11	NA	16.00	1.45	0.00	0.00	
NH	1-Jan-10	AGGR	PR-1-01-3343	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	PR-1-01-3345	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	PR-1-02-2341	Entire State	Average Interval Offered - Total Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	1.00	10.00	2	1	2	10.00	9.00	0.00	0.00	
NH	1-Jan-10	AGGR	PR-1-02-3341	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	1.00	NA	2	NA	2	NA	-1.00	0.00	0.00	
NH</																	

NH	1-Jan-10	AGGR	PR-1-04-3140	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Platform	Parity With FP Retail	4.60	5.50	5	2	23	11.00	0.90	1.13	
NH	1-Jan-10	AGGR	PR-1-05-2100	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	Resale POTS	Parity with FP Retail	7.80	2.33	5	3	39	7.00	-5.47	2.44	
NH	1-Jan-10	AGGR	PR-1-05-3112	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Loop	Parity with FP Retail	7.80	NA	5	NA	39	NA	-7.80	2.44	
NH	1-Jan-10	AGGR	PR-1-05-3140	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Platform	Parity With FP Retail	7.80	18.00	5	1	39	18.00	10.20	2.44	
NH	1-Jan-10	AGGR	PR-1-06-2210	Entire State	Average Interval Offered - Specials DS0	Resale DS0	Parity with FP Retail	9.00	NA	1	NA	9	NA	-9.00	0.00	
NH	1-Jan-10	AGGR	PR-1-06-3210	Entire State	Average Interval Offered - Specials DS0	UNE DS0	Parity with FP Retail	9.00	NA	1	NA	9	NA	-9.00	0.00	
NH	1-Jan-10	AGGR	PR-1-07-2211	Entire State	Average Interval Offered - Specials DS1	Resale DS1	Parity with FP Retail	8.73	0.00	30	1	262	0.00	-8.73	4.28	
NH	1-Jan-10	AGGR	PR-1-07-3211	Entire State	Average Interval Offered - Specials DS1	UNE DS1	Parity with FP Retail	8.73	NA	30	NA	262	NA	-8.73	4.28	
NH	1-Jan-10	AGGR	PR-1-08-2213	Entire State	Average Interval Offered - Specials DS3	Resale DS3	Parity with FP Retail	8.17	NA	6	NA	49	NA	-8.17	1.13	
NH	1-Jan-10	AGGR	PR-1-08-3213	Entire State	Average Interval Offered - Specials DS3	UNE DS3	Parity with FP Retail	8.17	11.17	6	6	49	67.00	3.00	1.13	
NH	1-Jan-10	AGGR	PR-1-09-3511	Entire State	Average Interval Offered - Total	UNE EEL Backbone	No Standard	NA	9.20	NA	10	NA	92.00	9.20	0.00	
NH	1-Jan-10	AGGR	PR-1-09-3512	Entire State	Average Interval Offered - Total	UNE EEL Loop	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-1-09-3530	Entire State	Average Interval Offered - Total	UNE IOF	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-1-09-5020	Entire State	Average Interval Offered - Total	Interconnection Trunks ((CLEC) <= 192	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-1-09-5030	Entire State	Average Interval Offered - Total	Interconnection Trunks ((CLEC) > 192	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-1-12-2103	Entire State	Average Interval Offered - Disconnects	Resale POTS/Complex	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-1-12-2200	Entire State	Average Interval Offered - Disconnects	Resale Specials	Parity with FP Retail	NA	0.00	NA	2	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	PR-1-12-3133	Entire State	Average Interval Offered - Disconnects	UNE POTS & Complex	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-1-12-3200	Entire State	Average Interval Offered - Disconnects	UNE Specials	Parity with FP Retail	NA	5.53	NA	19	NA	105.00	5.53	0.00	
NH	1-Jan-10	AGGR	PR-1-13-3525	Entire State	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Batch Hot Cut (all li	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-1-13-3529	Entire State	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Basic Hot Cut (21 li	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-3-01-2100	Entire State	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	Resale POTS	Parity with FP Retail	64.97	30.65	431	62	280	19.00	-34.32	0.00	5.28
NH	1-Jan-10	AGGR	PR-3-01-3140	Entire State	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	UNE POTS Platform	Parity with FP Retail	64.97	14.04	431	57	280	8.00	-50.93	0.00	5.33
NH	1-Jan-10	AGGR	PR-3-03-3343	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-3-03-3343a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Sharing	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-3-03-3345	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-3-03-3345a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Splitting	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-3-06-2100	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	56.84	55.00	702	20	399	11.00	-1.84	0.00	0.40
NH	1-Jan-10	AGGR	PR-3-06-3113	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with FP Retail	56.84	100.00	702	1	399	1.00	43.16	0.00	0.00
NH	1-Jan-10	AGGR	PR-3-06-3140	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	56.84	40.00	702	45	399	18.00	-16.84	0.00	2.35
NH	1-Jan-10	AGGR	PR-3-08-3534	Entire State	% Completed in five (5) days - No Dispatch	UNE Basic Hot Cut Loops (1-10 lines)	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00
NH	1-Jan-10	AGGR	PR-3-09-2100	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	85.61	85.37	1133	82	970	70.00	-0.25	0.00	0.26
NH	1-Jan-10	AGGR	PR-3-09-3113	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with FP Retail	85.61	100.00	1133	1	970	1.00	14.39	0.00	0.00
NH	1-Jan-10	AGGR	PR-3-09-3140	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	85.61	71.57	1133	102	970	73.00	-14.04	0.00	3.61
NH	1-Jan-10	AGGR	PR-3-10-3341	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire Digital Loops	Parity with FP Retail	25.00	NA	4	NA	1	NA	-25.00	0.00	0.00
NH	1-Jan-10	AGGR	PR-3-10-3342	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire xDSL Loops	95%	90.04	33.33	1134	3	1021	1.00	-56.70	0.00	0.00
NH	1-Jan-10	AGGR	PR-3-11-3528	Entire State	% Completed in 10 Business Days	UNE POTS Loop Basic Hot Cut (11 to	95%	50.00	66.67	2	6	1	4.00	16.67	0.00	0.00
NH	1-Jan-10	AGGR	PR-3-12-3531	Entire State	% Completed in 15 Business Days	UNE POTS Loop Large Job Hot Cut (1	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00
NH	1-Jan-10	AGGR	PR-3-12-3532	Entire State	% Completed in 15 Business Days	UNE POTS Loop Large Job Hot Cut (6	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00
NH	1-Jan-10	AGGR	PR-3-13-3531	Entire State	% Completed in 26 Business Days	UNE POTS Loop Large Job Hot Cut (1	98%	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00
NH	1-Jan-10	AGGR	PR-3-13-3532	Entire State	% Completed in 26 Business Days	UNE POTS Loop Large Job Hot Cut (6	98%	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-01-2210	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS0	Parity with FP Retail	100.00	NA	1	NA	1	NA	-100.00	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-01-2211	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS1	Parity with FP Retail	44.44	100.00	27	1	12	1.00	55.56	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-01-2213	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS3	Parity with FP Retail	66.67	NA	6	NA	4	NA	-66.67	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-01-2214	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials (Non DS0, Non DS1 &	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-01-3210	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS0	Parity with FP Retail	100.00	NA	1	NA	1	NA	-100.00	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-01-3211	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS1	Parity with FP Retail	44.44	NA	27	NA	12	NA	-44.44	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-01-3213	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS3	Parity with FP Retail	66.67	25.00	6	4	4	1.00	-41.67	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-01-3214	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials (Non DS0, Non DS1 & N	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-01-3510	Entire State	% Missed Appointment - FairPoint - Total	UNE EEL	Parity with FP Retail	42.86	30.00	21	10	9	3.00	-12.86	0.00	1.08
NH	1-Jan-10	AGGR	PR-4-01-3530	Entire State	% Missed Appointment - FairPoint - Total	UNE IOF	Parity with FP Retail	66.67	NA	6	NA	4	NA	-66.67	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-02-2100	Entire State	Average Delay Days - Total	Resale POTS	Parity with FP Retail	4.54	3.85	509	85	2310	327.00	-0.69	12.23	
NH	1-Jan-10	AGGR	PR-4-02-2200	Entire State	Average Delay Days - Total	Resale Specials	Parity with FP Retail	13.24	11.00	17	1	225	11.00	-2.24	2.72	
NH	1-Jan-10	AGGR	PR-4-02-2341	Entire State	Average Delay Days - Total	Resale 2-Wire Digital Services	Parity with FP Retail	2.00	3.00	2	3	4	9.00	1.00	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-02-3100	Entire State	Average Delay Days - Total	UNE POTS	Parity with FP Retail	4.54	3.93	509	101	2310	397.00	-0.61	12.23	
NH	1-Jan-10	AGGR	PR-4-02-3200	Entire State	Average Delay Days - Total	UNE Specials	Parity with FP Retail	13.24	4.25	17	4	225	17.00	-8.99	2.72	-2.64
NH	1-Jan-10	AGGR	PR-4-02-3341	Entire State	Average Delay Days - Total	UNE 2-Wire Digital Services	Parity with FP Retail	2.00	NA	2	NA	4	NA	-2.00	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-02-3342	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL Loops	Parity with FP Retail	4.00	1.27	1	11	4	14.00	-2.73	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-02-3343	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-02-3345	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-02-3510	Entire State	Average Delay Days - Total	UNE EEL	Parity with FP Retail	12.22	5.33	9	3	110	16.00	-6.89	7.00	-1.27
NH	1-Jan-10	AGGR	PR-4-02-3530	Entire State	Average Delay Days - Total	UNE IOF	Parity with FP Retail	19.25	NA	4	NA	77	NA	-19.25	6.02	0.00
NH	1-Jan-10	AGGR	PR-4-02-5000	Entire State	Average Delay Days - Total	Interconnection Trunks (CLEC)	None: Analysis Only	NA	9.00	NA	1	NA	9.00	9.00	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-03-2100	Entire State	% Missed Appointment - Customer	Resale POTS	No Standard	4.34	6.77	7934	561	344	38.00	2.44	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-03-2200	Entire State	% Missed Appointment - Customer	Resale Specials	No Standard	48.57	100.00	35	1	17	1.00	51.43	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-03-2341	Entire State	% Missed Appointment - Customer	Resale 2-Wire Digital Services	No Standard	22.22	100.00	9	3	2	3.00	77.78	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-03-3100	Entire State	% Missed Appointment - Customer	UNE POTS	No Standard	NA	21.79	NA	436	NA	95.00	21.79	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-03-3200	Entire State	% Missed Appointment - Customer	UNE Specials	No Standard	NA	28.57	NA	14	NA	4.00	28.57	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-03-3341	Entire State	% Missed Appointment - Customer	UNE 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-03-3342	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL Loops	No Standard	NA	16.67	NA	48	NA	8.00	16.67	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-03-3343	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-03-3345	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-03-3510	Entire State	% Missed Appointment - Customer	UNE EEL	No Standard	NA	30.00	NA	10	NA	3.00	30.00	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-03-3530	Entire State	% Missed Appointment - Customer	UNE IOF	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-03-5000	Entire State	% Missed Appointment - Customer	Interconnection Trunks (CLEC)	No Standard	NA	33.33	NA	3	NA	1.00	33.33	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-04-2100	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale POTS	Parity with FP Retail	14.61	35.00	794	20	116	7.00	20.39	0.00	-3.98
NH	1-Jan-10	AGGR	PR-4-04-2341	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	50.00	100.00	2	1	1	1.00	50.00	0.00	0.00
NH	1-Jan-10	AGGR	PR-4-04-3113	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Loop New	Parity with FP Retail	14.61	11.22	794	98	116	11.00	-3.39	0.00	-3.09
NH	1-Jan-10	AGGR	PR-4-04-3140	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Platform	Parity with FP Retail	14.61	24.44	794	45	116	11.00	9.83	0.00	-3.08
NH	1-Jan-10	AGGR	PR-4-04-3341	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	50.00	NA							

NH	1-Jan-10	AGGR	PR-4-05-3343	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-4-05-3345	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-4-07-3540	Entire State	% On Time Performance - LNP Only	UNE LNP	95% on time	NA	92.39	NA	2443	NA	2,257.00	92.39	0.00	
NH	1-Jan-10	AGGR	PR-4-08-2200	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	Resale Specials	No Standard	0.00	0.00	35	1	0	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	PR-4-08-2341	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	Resale 2-Wire Digital Services	No Standard	0.00	0.00	9	3	0	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	PR-4-08-3200	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE Specials	No Standard	NA	0.00	NA	14	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	PR-4-08-3341	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-4-08-3342	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE 2-Wire xDSL Loops	No Standard	NA	2.08	NA	48	NA	1.00	2.08	0.00	
NH	1-Jan-10	AGGR	PR-4-14-3342	Entire State	% Completed On Time - 2-Wire xDSL	UNE 2-Wire xDSL Loops	95% on time	NA	82.98	NA	47	NA	39.00	82.98	0.00	
NH	1-Jan-10	AGGR	PR-4-15-5000	Entire State	% On Time Provisioning - Trunks	Interconnection Trunks (CLEC)	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-5-01-2100	Entire State	% Missed Appointment - FairPoint - Facilities	Resale POTS	Parity with FP Retail	1.01	3.85	794	26	8	1.00	2.84	0.00	-0.67
NH	1-Jan-10	AGGR	PR-5-01-2200	Entire State	% Missed Appointment - FairPoint - Facilities	Resale Specials	Parity with FP Retail	25.00	NA	4	NA	1	NA	-25.00	0.00	
NH	1-Jan-10	AGGR	PR-5-01-2341	Entire State	% Missed Appointment - FairPoint - Facilities	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	0.00	2	1	0	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	PR-5-01-3112	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Loop	Parity with FP Retail	1.01	0.00	794	119	8	0.00	-1.01	0.00	
NH	1-Jan-10	AGGR	PR-5-01-3140	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Platform	Parity With FP Retail	1.01	1.96	794	51	8	1.00	0.95	0.00	-0.18
NH	1-Jan-10	AGGR	PR-5-01-3200	Entire State	% Missed Appointment - FairPoint - Facilities	UNE Specials	Parity with FP Retail	25.00	NA	4	NA	1	NA	-25.00	0.00	
NH	1-Jan-10	AGGR	PR-5-01-3341	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire Digital Services	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-5-01-3342	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL Loops	Parity with VADI/DSNO and Retail Line Sharing	0.70	0.00	1432	39	10	0.00	-0.70	0.00	
NH	1-Jan-10	AGGR	PR-5-01-3343	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-5-01-3345	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-5-01-5000	Entire State	% Missed Appointment - FairPoint - Facilities	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-5-02-2100	Entire State	% Orders Held for Facilities > 15 Days	Resale POTS	Parity with FP Retail	0.38	0.00	794	26	3	0.00	-0.38	0.00	
NH	1-Jan-10	AGGR	PR-5-02-2200	Entire State	% Orders Held for Facilities > 15 Days	Resale Specials	Parity with FP Retail	0.00	NA	4	NA	0	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-5-02-2341	Entire State	% Orders Held for Facilities > 15 Days	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	0.00	2	1	0	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	PR-5-02-3112	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Loop	Parity with FP Retail	0.38	0.00	794	119	3	0.00	-0.38	0.00	
NH	1-Jan-10	AGGR	PR-5-02-3140	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Platform	Parity With FP Retail	0.38	0.00	794	51	3	0.00	-0.38	0.00	
NH	1-Jan-10	AGGR	PR-5-02-3200	Entire State	% Orders Held for Facilities > 15 Days	UNE Specials	Parity with FP Retail	0.00	NA	4	NA	0	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-5-02-3341	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire Digital Services	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-5-02-3342	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL Loops	Parity with VADI/DSNO and Retail Line Sharing	0.07	0.00	1432	39	1	0.00	-0.07	0.00	
NH	1-Jan-10	AGGR	PR-5-02-3343	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-5-02-3345	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-5-02-5000	Entire State	% Orders Held for Facilities > 15 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-5-03-5000	Entire State	% Orders Held for Facilities > 60 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-5-04-3112	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE POTS Loop	No Standard	NA	0.76	NA	132	NA	1.00	0.76	0.00	
NH	1-Jan-10	AGGR	PR-5-04-3200	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE Specials	No Standard	NA	12.50	NA	16	NA	2.00	12.50	0.00	
NH	1-Jan-10	AGGR	PR-5-04-3341	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-5-04-3342	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE 2-Wire xDSL Loops	No Standard	NA	5.26	NA	57	NA	3.00	5.26	0.00	
NH	1-Jan-10	AGGR	PR-6-01-2100	Entire State	% Installation Troubles reported within 30 Days	Resale POTS	Parity with FP Retail for Found Troubles	12.71	2.45	1400	204	178	5.00	-10.26	0.00	
NH	1-Jan-10	AGGR	PR-6-01-2200	Entire State	% Installation Troubles reported within 30 Days	Resale Specials	Parity with FP Retail for Found Troubles	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-6-01-2341	Entire State	% Installation Troubles reported within 30 Days	Resale 2-Wire Digital Services	Parity with FP Retail for Found Troubles	0.00	0.00	8	12	0	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	PR-6-01-3113	Entire State	% Installation Troubles reported within 30 Days	UNE POTS - Loop - New	Parity with FP Retail for Found Troubles	10.98	33.33	874	3	96	1.00	22.35	0.00	
NH	1-Jan-10	AGGR	PR-6-01-3140	Entire State	% Installation Troubles reported within 30 Days	UNE POTS Platform	Parity With FP Retail For Found Troubles	12.71	6.53	1400	199	178	13.00	-6.18	0.00	
NH	1-Jan-10	AGGR	PR-6-01-3200	Entire State	% Installation Troubles reported within 30 Days	UNE Specials	Parity with FP Retail for Found Troubles	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-6-01-3341	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire Digital Services	Parity with FP Retail for Found Troubles	10.90	NA	862	NA	94	NA	-10.90	0.00	
NH	1-Jan-10	AGGR	PR-6-01-3342	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL Loops	Parity with FP Retail for Found Troubles	10.90	0.00	862	7	94	0.00	-10.90	0.00	
NH	1-Jan-10	AGGR	PR-6-01-3343	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-6-01-3345	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-6-01-5000	Entire State	% Installation Troubles reported within 30 Days	Interconnection Trunks (CLEC)	Parity with FP Retail for Found Troubles	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-6-02-3520	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop Basic Hot Cut (all line size) 2%	NA	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-6-02-3523	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop - Large Job Hot Cut (all line size) 2%	NA	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-6-02-3525	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop - Batch Hot Cut (all line size) 2%	NA	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-6-03-2100	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale POTS	No Standard	4.43	0.00	1400	204	62	0.00	-4.43	0.00	
NH	1-Jan-10	AGGR	PR-6-03-2200	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-6-03-2341	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale 2-Wire Digital Services	No Standard	0.00	0.00	8	12	0	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	PR-6-03-3112	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Loop	No Standard	NA	33.33	NA	3	NA	1.00	33.33	0.00	
NH	1-Jan-10	AGGR	PR-6-03-3140	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Platform	No Standard	NA	4.52	NA	199	NA	9.00	4.52	0.00	
NH	1-Jan-10	AGGR	PR-6-03-3200	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-6-03-3341	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-6-03-3342	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	7	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	PR-6-03-3343	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-6-03-3345	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-6-03-5000	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Interconnection Trunks (CLEC)	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-8-01-2100	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale POTS	Parity with FairPoint Retail	5.56	1.96	7934	561	441	11.00	-3.60	0.00	4.26
NH	1-Jan-10	AGGR	PR-8-01-2200	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale Specials	Parity with FairPoint Retail	40.00	0.00	35	1	14	0.00	-40.00	0.00	
NH	1-Jan-10	AGGR	PR-8-01-2341	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale 2-Wire Digital Services	Parity with FairPoint Retail	11.11	0.00	9	3	1	0.00	-11.11	0.00	
NH	1-Jan-10	AGGR	PR-8-01-3100	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE POTS	Parity with FairPoint Retail	5.56	9.63	7934	436	441	42.00	4.07	0.00	-3.21
NH	1-Jan-10	AGGR	PR-8-01-3200	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE Specials	Parity with FairPoint Retail	40.00	35.71	35	14	14	5.00	-4.29	0.00	0.59
NH	1-Jan-10	AGGR	PR-8-01-3341	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire Digital Services	Parity with FairPoint Retail	11.11	NA	9	NA	1	NA	-11.11	0.00	
NH	1-Jan-10	AGGR	PR-8-01-3342	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	0.00	4.17	1	48	0	2.00	4.17	0.00	
NH	1-Jan-10	AGGR	PR-8-01-3343	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-8-01-3345	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-8-01-3510	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE EEL	Parity with FairPoint Retail	42.86	0.00	21	10	9	0.00	-42.86	0.00	
NH	1-Jan-10	AGGR	PR-8-01-3530	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE IOF	Parity with FairPoint Retail	16.67	NA	6	NA	1	NA	-16.67	0.00	
NH	1-Jan-10	AGGR	PR-8-01-5000	Entire State	Percent Open Orders in a Hold Status > 30 Days	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	PR-8-02-2100	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale POTS	Parity with FairPoint Retail	4.99	0.71	7934	561	396	4.00	-4.28	0.00	5.80
NH	1-Jan-10	AGGR	PR-8-02-2200	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale Specials	Parity with FairPoint Retail	17.14	0.00	35	1	6	0.00	-17.14	0.00	
NH	1-Jan-10	AGGR	PR-8-02-2341	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale 2-Wire Digital Services	Parity with FairPoint Retail	0.00	0.00	9	3	0	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	PR-8-02-3100	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE POTS	Parity with FairPoint Retail	4.99	8.26	7934	436	396	36.00	3.27	0.00	-2.72
NH	1-Jan-10	AGGR	PR-8-02-3200	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE Specials	Parity with FairPoint Retail	17.14	0.00	35	14	6	0.00	-17.14	0.00	
NH	1-Jan-10	AGGR	PR-8-02-3341	Entire State	Percent Open Orders in a											

NH	1-Jan-10	AGGR	PR-9-01-3523	Entire State	% On Time Performance - Hot Cut	UNE Loop - Large Job Hot Cut (all line 95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00			
NH	1-Jan-10	AGGR	PR-9-01-3525	Entire State	% On Time Performance - Hot Cut	UNE Loop - Batch Hot Cut Loop (all line 95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00			
NH	1-Jan-10	AGGR	PR-9-04-3525	Entire State	% On Time Batch Due Date	UNE Loop - Batch Hot Cut	95% within six business days	NA	NA	NA	NA	NA	0.00	0.00			
NH	1-Jan-10	AGGR	PR-9-08-3533	Entire State	Average Duration of Hot Cut Installation Troubles	UNE POTS - Loop - Hot Cut Total	Parity with FairPoint Retail	2.75	NA	193	NA	531	NA	-2.75	5.33		
NH	1-Jan-10	AGGR	MR-1-01-6050	Entire State	Average Response Time - Create Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	1.21	21.76	12108	2909	14681	63,298.00	20.55	0.00		
NH	1-Jan-10	AGGR	MR-1-02-6050	Entire State	Average Response Time - Status Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	6.05	40.17	110861	97157	670483	3,902,928.00	34.12	0.00		
NH	1-Jan-10	AGGR	MR-1-03-6050	Entire State	Average Response Time - Modify Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	1.11	96.97	4039	193	4484	18,715.00	95.86	0.00		
NH	1-Jan-10	AGGR	MR-1-04-6050	Entire State	Average Response Time - Request Cancellation of Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	1.04	253.19	505	16	523	4,051.00	252.15	0.00		
NH	1-Jan-10	AGGR	MR-1-05-6050	Entire State	Average Response Time - Trouble Report History (by TN/Circuit)	LSI-TA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	MR-1-06-6050	Entire State	Average Response Time - Test Trouble (POTS Only)	LSI-TA	Parity with Retail plus not more than four (4) seconds	NA	75.26	NA	840	NA	63,217.00	75.26	0.00		
NH	1-Jan-10	AGGR	MR-1-07-6060	Entire State	% On-Time Ticket Closure on Bonded Open Tickets by FairPoint.	EBTA	98% on-time	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	MR-1-07-6095	Entire State	% On-Time Ticket Closure on Bonded Open Tickets by FairPoint.	TAXI	98% on-time	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	MR-1-08-6060	Entire State	% On-Time - Create Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	MR-1-08-6095	Entire State	% On-Time - Create Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	MR-1-09-6060	Entire State	% On-Time - Status Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	MR-1-09-6095	Entire State	% On-Time - Status Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	MR-1-10-6060	Entire State	% On-Time - Modify Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	MR-1-10-6095	Entire State	% On-Time - Modify Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	MR-1-11-6060	Entire State	% On-Time - Request Cancellation of Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	MR-1-11-6095	Entire State	% On-Time - Request Cancellation of Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	MR-1-12-6060	Entire State	% On-Time - Test Trouble (POTS Only)	EBTA	95% within 2 minutes	NA	92.98	NA	840	NA	781.00	92.98	0.00		
NH	1-Jan-10	AGGR	MR-1-12-6095	Entire State	% On-Time - Test Trouble (POTS Only)	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	MR-2-01-2200	Entire State	Network Trouble Report Rate	Resale Specials	Parity with FairPoint Retail	0.00	0.00	24187	538	4	0.00	0.00	0.00		
NH	1-Jan-10	AGGR	MR-2-01-3200	Entire State	Network Trouble Report Rate	UNE Specials	Parity with FairPoint Retail	0.00	0.00	24187	2655	4	7.00	0.00	0.00	-4.09	
NH	1-Jan-10	AGGR	MR-2-01-5000	Entire State	Network Trouble Report Rate	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	NA	NA	NA	NA	NA	NA	0.00	0.00		
NH	1-Jan-10	AGGR	MR-2-02-2100	Entire State	Network Trouble Report Rate - Loop	Resale POTS	Parity with FairPoint Retail	0.01	0.00	308962	10916	2276	27.00	0.00	0.00	6.91	
NH	1-Jan-10	AGGR	MR-2-02-2341	Entire State	Network Trouble Report Rate - Loop	Resale 2-Wire Digital Services	Parity with FairPoint Retail	0.00	0.00	3869	422	3	0.00	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-02-3112	Entire State	Network Trouble Report Rate - Loop	UNE POTS Loop	Parity with FairPoint Retail	0.01	0.00	314002	38953	2276	170.00	0.00	0.00	6.92	
NH	1-Jan-10	AGGR	MR-2-02-3140	Entire State	Network Trouble Report Rate - Loop	UNE POTS Platform	Parity With FairPoint Retail	0.01	0.00	314002	26228	2276	121.00	0.00	0.00	5.24	
NH	1-Jan-10	AGGR	MR-2-02-3341	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire Digital Loops	Parity with FairPoint Retail	0.01	0.00	316280	4	2276	0.00	-0.01	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-02-3342	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	0.01	0.01	316280	1343	2276	13.00	0.00	0.00	-0.92	
NH	1-Jan-10	AGGR	MR-2-02-3343	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-02-3345	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-03-2100	Entire State	Network Trouble Report Rate - Central Office	Resale POTS	Parity with FairPoint Retail	0.00	0.00	308962	10916	64	2.00	0.00	0.00	0.42	
NH	1-Jan-10	AGGR	MR-2-03-2341	Entire State	Network Trouble Report Rate - Central Office	Resale 2-Wire Digital Services	Parity with FairPoint Retail	0.00	0.00	3869	422	5	1.00	0.00	0.00	-0.09	
NH	1-Jan-10	AGGR	MR-2-03-3112	Entire State	Network Trouble Report Rate - Central Office	UNE POTS Loop	Parity with FairPoint Retail	0.00	0.00	314002	38953	33	8.00	0.00	0.00	-1.43	
NH	1-Jan-10	AGGR	MR-2-03-3140	Entire State	Network Trouble Report Rate - Central Office	UNE POTS Platform	Parity With FairPoint Retail	0.00	0.00	314002	26228	64	37.00	0.00	0.00	-8.12	
NH	1-Jan-10	AGGR	MR-2-03-3341	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire Digital Loops	Parity with FairPoint Retail	0.00	0.00	316280	38953	68	13.00	0.00	0.00	-1.26	
NH	1-Jan-10	AGGR	MR-2-03-3342	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	0.00	0.00	316280	1343	33	2.00	0.00	0.00	-2.34	
NH	1-Jan-10	AGGR	MR-2-03-3343	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-03-3345	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-04-2100	Entire State	% Subsequent Reports	Resale POTS	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-04-2341	Entire State	% Subsequent Reports	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-04-3112	Entire State	% Subsequent Reports	UNE POTS Loop	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-04-3140	Entire State	% Subsequent Reports	UNE POTS Platform	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-04-3341	Entire State	% Subsequent Reports	UNE 2-Wire Digital Loops	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-04-3342	Entire State	% Subsequent Reports	UNE 2-Wire xDSL Loops	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-04-3343	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-04-3345	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-05-2100	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale POTS	No Standard	0.21	0.16	308962	10916	658	17.00	-0.06	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-05-2200	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale Specials	No Standard	0.02	0.37	24187	538	4	2.00	0.36	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-05-2341	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale 2-Wire Digital Services	No Standard	0.26	0.00	3869	422	10	0.00	-0.26	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-05-3112	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Loop	No Standard	NA	0.26	NA	38953	NA	103.00	0.26	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-05-3140	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Platform	No Standard	NA	0.26	NA	26228	NA	68.00	0.26	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-05-3200	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE Specials	No Standard	NA	0.19	NA	2655	NA	5.00	0.19	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-05-3341	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire Digital Loops	No Standard	NA	0.00	NA	4	NA	0.00	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-05-3342	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL Loops	No Standard	NA	0.89	NA	1343	NA	12.00	0.89	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-05-3343	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-2-05-3345	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-3-01-2110	Entire State	% Missed Repair Appointment - Loop	Resale POTS Business	Parity with FP Retail	7.29	15.38	398	26	29	4.00	8.10	0.00	0.00	-1.11
NH	1-Jan-10	AGGR	MR-3-01-2120	Entire State	% Missed Repair Appointment - Loop	Resale POTS Residence	Parity with FP Retail	7.14	0.00	1878	1	134	0.00	-7.14	0.00	0.00	
NH	1-Jan-10	AGGR	MR-3-01-2341	Entire State	% Missed Repair Appointment - Loop	Resale 2-Wire Digital Services	Parity with FP Retail	66.67	NA	3	NA	2	NA	-66.67	0.00	0.00	
NH	1-Jan-10	AGGR	MR-3-01-3112	Entire State	% Missed Repair Appointment - Loop	UNE POTS Loop	Parity with FP Retail	7.16	14.71	2276	170	163	25.00	7.54	0.00	0.00	-3.13
NH	1-Jan-10	AGGR	MR-3-01-3144	Entire State	% Missed Repair Appointment - Loop	UNE Platform Business	Parity With FP Retail	7.29	8.57	398	35	29	3.00	1.28	0.00	0.00	-0.03
NH	1-Jan-10	AGGR	MR-3-01-3145	Entire State	% Missed Repair Appointment - Loop	UNE Platform Residence	Parity With FP Retail	7.14	10.47	1878	86	134	9.00	3.33	0.00	0.00	-0.96
NH	1-Jan-10	AGGR	MR-3-01-3341	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire Digital Loops	Parity with FP Retail	7.16	NA	2276	NA	163	NA	-7.16	0.00	0.00	
NH	1-Jan-10	AGGR	MR-3-01-3342	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL Loops	Parity with FP Retail	7.16	0.00	2276	13	163	0.00	-7.16	0.00	0.00	
NH	1-Jan-10	AGGR	MR-3-01-3343	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-3-01-3345	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-3-02-2110	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Business	Parity with FP Retail	12.00	0.00	25	2	3	0.00	-12.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-3-02-2120	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Residence	Parity with FP Retail	5.13	NA	39	NA	2	NA	-5.13	0.00	0.00	
NH	1-Jan-10	AGGR	MR-3-02-2341	Entire State	% Missed Repair Appointment - Central Office	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	100.00	5	1	0	1.00	100.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-3-02-3112	Entire State	% Missed Repair Appointment - Central Office	UNE POTS Loop	Parity with FP Retail	0.00	37.50	33	8	0	3.00	37.50	0.00	0.00	-2.56
NH	1-Jan-10	AGGR	MR-3-02-3144	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Business	Parity With FP Retail	12.00	10.53	25	19	3	2.00	-1.47	0.00	0.00	0.61
NH	1-Jan-10	AGGR	MR-3-02-3145	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Residence	Parity With FP Retail	5.13	5.56	39	18	2	1.00	0.43	0.00	0.00	0.49
NH	1-Jan-10	AGGR	MR-3-02-3341	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire Digital Loops	Parity with FP Retail	0.00	NA	33	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-3-02-3342	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL Loops	Parity with FP Retail	0.00	0.00	33	2	0	0.00	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-3-02-3343	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-3-02-3345	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-10	AGGR	MR-3-03-2100	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale POTS	No Standard	9.57	0.0								

NH	1-Jan-10	AGGR	MR-4-01-2100	Entire State	Mean Time To Repair - Total	Resale POTS	Parity with FP Retail	22.48	25.78	2340	29	52594	747.72	3.31	0.00	-0.31
NH	1-Jan-10	AGGR	MR-4-01-2216	Entire State	Mean Time To Repair - Total	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	10.82	NA	2	NA	22	NA	-10.82	0.00	
NH	1-Jan-10	AGGR	MR-4-01-2217	Entire State	Mean Time To Repair - Total	Resale Specials (DS1 & DS3)	Parity with FP Retail	5.69	NA	2	NA	11	NA	-5.69	0.00	
NH	1-Jan-10	AGGR	MR-4-01-2341	Entire State	Mean Time To Repair - Total	Resale 2-Wire Digital Services (ISDN)	Parity with FP Retail	129.01	12.77	8	1	1032	12.77	-116.25	0.00	
NH	1-Jan-10	AGGR	MR-4-01-3112	Entire State	Mean Time To Repair - Total	UNE POTS Loop	Parity with FP Retail	22.41	19.38	2309	178	51749	3,449.04	-3.04	0.00	1.81
NH	1-Jan-10	AGGR	MR-4-01-3140	Entire State	Mean Time To Repair - Total	UNE POTS Platform	Parity with FP Retail	22.48	22.06	2340	158	52594	3,485.50	-0.42	0.00	-0.97
NH	1-Jan-10	AGGR	MR-4-01-3216	Entire State	Mean Time To Repair - Total	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	10.82	NA	2	NA	22	NA	-10.82	0.00	
NH	1-Jan-10	AGGR	MR-4-01-3217	Entire State	Mean Time To Repair - Total	UNE Specials (DS1 & DS3)	Parity with FP Retail	5.69	94.93	2	2	11	189.85	89.24	0.00	
NH	1-Jan-10	AGGR	MR-4-01-3341	Entire State	Mean Time To Repair - Total	UNE 2-Wire Digital Loops	Parity with FP Retail	14.52	NA	3	NA	44	NA	-14.52	0.00	
NH	1-Jan-10	AGGR	MR-4-01-5000	Entire State	Mean Time To Repair - Total	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-02-2110	Entire State	Mean Time To Repair - Loop Trouble	Resale POTS Business	Parity with FP Retail	19.46	27.96	398	26	7744	726.96	8.50	0.00	-1.42
NH	1-Jan-10	AGGR	MR-4-02-2120	Entire State	Mean Time To Repair - Loop Trouble	Resale POTS Residence	Parity with FP Retail	23.39	15.66	1878	1	43932	15.66	-7.73	0.00	
NH	1-Jan-10	AGGR	MR-4-02-2341	Entire State	Mean Time To Repair - Loop Trouble	Resale 2-Wire Digital Services	Parity with FP Retail	14.52	NA	3	NA	44	NA	-14.52	0.00	
NH	1-Jan-10	AGGR	MR-4-02-3112	Entire State	Mean Time To Repair - Loop Trouble	UNE POTS Loop	Parity with FP Retail	22.59	18.75	2276	170	51414	3,187.34	-3.84	0.00	2.37
NH	1-Jan-10	AGGR	MR-4-02-3144	Entire State	Mean Time To Repair - Loop Trouble	UNE Platform Business	Parity With FP Retail	19.46	28.18	398	35	7744	986.44	8.73	0.00	-1.41
NH	1-Jan-10	AGGR	MR-4-02-3145	Entire State	Mean Time To Repair - Loop Trouble	UNE Platform Residence	Parity With FP Retail	23.39	20.41	1878	86	43932	1,754.89	-2.99	0.00	0.25
NH	1-Jan-10	AGGR	MR-4-02-3341	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire Digital Loops	Parity with FP Retail	22.59	NA	2276	NA	51414	NA	-22.59	0.00	
NH	1-Jan-10	AGGR	MR-4-02-3342	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL Loops	Parity with FP Retail	22.59	16.87	2276	13	51414	219.35	-5.72	0.00	0.85
NH	1-Jan-10	AGGR	MR-4-02-3343	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-02-3345	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-03-2110	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Business	Parity with FP Retail	20.67	2.55	25	2	517	5.10	-18.12	0.00	
NH	1-Jan-10	AGGR	MR-4-03-2120	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Residence	Parity with FP Retail	10.29	NA	39	NA	401	NA	-10.29	0.00	
NH	1-Jan-10	AGGR	MR-4-03-2341	Entire State	Mean Time To Repair - Central Office Trouble	Resale 2-Wire Digital Services	Parity with FP Retail	197.71	12.77	5	1	989	12.77	-184.94	0.00	
NH	1-Jan-10	AGGR	MR-4-03-3112	Entire State	Mean Time To Repair - Central Office Trouble	UNE POTS Loop	Parity with FP Retail	10.17	32.71	33	8	336	261.70	22.54	0.00	-2.99
NH	1-Jan-10	AGGR	MR-4-03-3144	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Business	Parity With FP Retail	20.67	29.50	25	19	517	560.51	8.83	0.00	-0.48
NH	1-Jan-10	AGGR	MR-4-03-3145	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Residence	Parity With FP Retail	10.29	10.20	39	18	401	183.66	-0.09	0.00	0.06
NH	1-Jan-10	AGGR	MR-4-03-3341	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Digital Loops	Parity with FP Retail	10.17	NA	33	NA	336	NA	-10.17	0.00	
NH	1-Jan-10	AGGR	MR-4-03-3342	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL Loops	Parity with FP Retail	10.17	12.82	33	2	336	25.65	2.65	0.00	
NH	1-Jan-10	AGGR	MR-4-03-3343	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-03-3345	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-04-2100	Entire State	% Cleared (all troubles) within 24 Hours	Resale POTS	Parity with FP Retail	71.15	72.41	2340	29	1665	21.00	1.26	0.00	0.09
NH	1-Jan-10	AGGR	MR-4-04-2216	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	100.00	NA	2	NA	2	NA	-100.00	0.00	
NH	1-Jan-10	AGGR	MR-4-04-2217	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-04-2341	Entire State	% Cleared (all troubles) within 24 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	50.00	100.00	8	1	4	1.00	50.00	0.00	
NH	1-Jan-10	AGGR	MR-4-04-3112	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Loop	Parity with FP Retail	70.94	76.40	2309	178	1638	136.00	5.46	0.00	-1.48
NH	1-Jan-10	AGGR	MR-4-04-3140	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Platform	Parity with FP Retail	71.15	73.42	2340	158	1665	116.00	2.26	0.00	-0.51
NH	1-Jan-10	AGGR	MR-4-04-3216	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	100.00	NA	2	NA	2	NA	-100.00	0.00	
NH	1-Jan-10	AGGR	MR-4-04-3217	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	50.00	0.00	2	2	1	0.00	-50.00	0.00	
NH	1-Jan-10	AGGR	MR-4-04-3341	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	70.94	NA	2309	NA	1638	NA	-70.94	0.00	
NH	1-Jan-10	AGGR	MR-4-04-3342	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	66.59	66.67	431	15	287	10.00	0.08	0.00	0.30
NH	1-Jan-10	AGGR	MR-4-04-3343	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-04-3345	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-04-5000	Entire State	% Cleared (all troubles) within 24 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-05-5000	Entire State	% Out of Service > 2 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-06-2110	Entire State	% Out of Service > 4 Hours	Resale POTS - Business	Parity with FP Retail	69.37	76.92	284	13	197	10.00	7.56	0.00	-0.23
NH	1-Jan-10	AGGR	MR-4-06-2120	Entire State	% Out of Service > 4 Hours	Resale POTS - Residence	Parity with FP Retail	86.74	100.00	1282	1	1112	1.00	13.26	0.00	
NH	1-Jan-10	AGGR	MR-4-06-2216	Entire State	% Out of Service > 4 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-06-2217	Entire State	% Out of Service > 4 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-06-3144	Entire State	% Out of Service > 4 Hours	UNE Platform Business	Parity with FP Retail	69.37	100.00	284	12	197	12.00	30.63	0.00	-2.20
NH	1-Jan-10	AGGR	MR-4-06-3145	Entire State	% Out of Service > 4 Hours	UNE Platform Residence	Parity with FP Retail	86.74	85.71	1282	28	1112	24.00	-1.03	0.00	0.49
NH	1-Jan-10	AGGR	MR-4-06-3216	Entire State	% Out of Service > 4 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-06-3217	Entire State	% Out of Service > 4 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-06-5000	Entire State	% Out of Service > 4 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-07-2110	Entire State	% Out of Service > 12 Hours	Resale POTS - Business	Parity with FP Retail	34.15	46.15	284	13	97	6.00	12.00	0.00	-0.61
NH	1-Jan-10	AGGR	MR-4-07-2120	Entire State	% Out of Service > 12 Hours	Resale POTS - Residence	Parity with FP Retail	67.47	100.00	1282	1	865	1.00	32.53	0.00	
NH	1-Jan-10	AGGR	MR-4-07-2341	Entire State	% Out of Service > 12 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-07-3112	Entire State	% Out of Service > 12 Hours	UNE POTS Loop	Parity with FP Retail	61.77	61.29	1546	62	955	38.00	-0.48	0.00	0.22
NH	1-Jan-10	AGGR	MR-4-07-3144	Entire State	% Out of Service > 12 Hours	UNE Platform Business	Parity with FP Retail	34.15	75.00	284	12	97	9.00	40.85	0.00	-2.53
NH	1-Jan-10	AGGR	MR-4-07-3145	Entire State	% Out of Service > 12 Hours	UNE Platform Residence	Parity with FP Retail	67.47	42.86	1282	28	865	12.00	-24.62	0.00	2.85
NH	1-Jan-10	AGGR	MR-4-07-3341	Entire State	% Out of Service > 12 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	61.37	NA	1566	NA	961	NA	-61.37	0.00	
NH	1-Jan-10	AGGR	MR-4-07-3342	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	61.77	NA	1546	NA	955	NA	-61.77	0.00	
NH	1-Jan-10	AGGR	MR-4-07-3343	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-07-3345	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-07-5000	Entire State	% Out of Service > 12 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-08-2110	Entire State	% Out of Service > 24 Hours	Resale POTS Business	Parity with FP Retail	10.92	23.08	284	13	31	3.00	12.16	0.00	-0.93
NH	1-Jan-10	AGGR	MR-4-08-2120	Entire State	% Out of Service > 24 Hours	Resale POTS Residence	Parity with FP Retail	30.89	0.00	1282	1	396	0.00	-30.89	0.00	
NH	1-Jan-10	AGGR	MR-4-08-2216	Entire State	% Out of Service > 24 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-08-2217	Entire State	% Out of Service > 24 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-08-2341	Entire State	% Out of Service > 24 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-08-3112	Entire State	% Out of Service > 24 Hours	UNE POTS Loop	Parity with FP Retail	27.49	22.58	1546	62	425	14.00	-4.91	0.00	1.00
NH	1-Jan-10	AGGR	MR-4-08-3144	Entire State	% Out of Service > 24 Hours	UNE Platform Business	Parity With FP Retail	10.92	41.67	284	12	31	5.00	30.75	0.00	-2.39
NH	1-Jan-10	AGGR	MR-4-08-3145	Entire State	% Out of Service > 24 Hours	UNE Platform Residence	Parity With FP Retail	30.89	25.00	1282	28	396	7.00	-5.89	0.00	0.87
NH	1-Jan-10	AGGR	MR-4-08-3216	Entire State	% Out of Service > 24 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-08-3217	Entire State	% Out of Service > 24 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-08-3341	Entire State	% Out of Service > 24 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	27.49	NA	1546	NA	425	NA	-27.49	0.00	
NH	1-Jan-10	AGGR	MR-4-08-3342	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	27.49	NA	1546	NA	425	NA	-27.49	0.00	
NH	1-Jan-10	AGGR	MR-4-08-3343	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-4-08-3345	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Line Splitting</										

NH	1-Jan-10	AGGR	MR-5-01-3343	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-5-01-3345	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	MR-5-01-5000	Entire State	% Repeat Reports within 30 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	NP-1-01-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard	CLEC Trunks	See Guidelines	NA	12.90	NA	31	NA	4.00	12.90	0.00
NH	1-Jan-10	AGGR	NP-1-02-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard (No Exceptions)	CLEC Trunks	See Guidelines	NA	96.77	NA	31	NA	30.00	96.77	0.00
NH	1-Jan-10	AGGR	NP-1-03-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Two (2) Months	CLEC Trunks	See Guidelines	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	NP-1-04-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Three (3) Months	CLEC Trunks	See Guidelines	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	NP-2-01-6701	Entire State	% On Time Response to Request for Physical Collocation	Collocation - New Applications	95% on time	NA	100.00	NA	3	NA	3.00	100.00	0.00
NH	1-Jan-10	AGGR	NP-2-01-6702	Entire State	% On Time Response to Request for Physical Collocation	Collocation - Augment Applications	95% on time	NA	100.00	NA	1	NA	1.00	100.00	0.00
NH	1-Jan-10	AGGR	NP-2-02-6701	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	NP-2-02-6702	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - Augment Applications	95% on time	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-10	AGGR	NP-2-03-6701	Entire State	Average Interval - Physical Collocation	Collocation - New Applications	No Standard	NA	183.00	NA	1	NA	183.00	183.00	0.00
NH	1-Jan-10	AGGR	NP-2-03-6711	Entire State	Average Interval - Physical Collocation	Collocation Augment Applications not t	No Standard	NA	94.17	NA	6	NA	565.00	94.17	0.00
NH	1-Jan-10	AGGR	NP-2-03-6712	Entire State	Average Interval - Physical Collocation	Collocation Augment Applications subj	No Standard	NA	0.00	NA	0	NA	52.00	0.00	0.00
NH	1-Jan-10	AGGR	NP-2-04-6701	Entire State	Average Interval - Virtual Collocation	Collocation - New Applications	No Standard	NA	5.88	NA	17	NA	100.00	5.88	0.00
NH	1-Jan-10	AGGR	NP-2-04-6702	Entire State	Average Interval - Virtual Collocation	Collocation - Augment Applications - 4!	No Standard	NA	NA	NA	NA	NA	0.00	0.00	0.00
NH	1-Jan-10	AGGR	NP-2-05-6701	Entire State	% On Time - Physical Collocation	Collocation - New Applications	95% on time	NA	0.00	NA	1	NA	0.00	0.00	0.00
NH	1-Jan-10	AGGR	NP-2-05-6702	Entire State	% On Time - Physical Collocation	Collocation - Augment Applications - 4!	95% on time	NA	37.50	NA	8	NA	3.00	37.50	0.00
NH	1-Jan-10	AGGR	NP-2-06-6701	Entire State	% On Time - Virtual Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	0.00	0.00	0.00
NH	1-Jan-10	AGGR	NP-2-06-6702	Entire State	% On Time - Virtual Collocation	Collocation - Augment Applications - 4!	95% on time	NA	NA	NA	NA	NA	0.00	0.00	0.00
NH	1-Jan-10	AGGR	NP-2-07-6701	Entire State	Average Delay Days - Physical Collocation	Collocation - New Applications	No Standard	NA	92.00	NA	1	NA	92.00	92.00	0.00
NH	1-Jan-10	AGGR	NP-2-07-6702	Entire State	Average Delay Days - Physical Collocation	Collocation Augment Applications	No Standard	NA	25.80	NA	5	NA	129.00	25.80	0.00
NH	1-Jan-10	AGGR	NP-2-08-6701	Entire State	Average Delay Days - Virtual Collocation	Collocation - New Applications	No Standard	NA	NA	NA	NA	NA	0.00	0.00	0.00
NH	1-Jan-10	AGGR	NP-2-08-6702	Entire State	Average Delay Days - Virtual Collocation	Collocation Augment Applications	No Standard	NA	NA	NA	NA	NA	0.00	0.00	0.00
NH	1-Jan-10	AGGR	BI-1-02-1000	Entire State	% DUF in four (4) Business Days	Resale & UNE combined	95% in four (4) Business Days	NA	99.89	NA	100118199	NA	#####	99.89	0.00
NH	1-Jan-10	AGGR	BI-2-01-1000	Entire State	Timeliness of Carrier Bill	Resale & UNE combined	98% in 10 Business Days	NA	NA	NA	NA	NA	0.00	0.00	0.00
NH	1-Jan-10	AGGR	BI-3-04-1000	Entire State	% CLEC Billing Claims Acknowledged within two (2) Business Days	Resale & UNE combined	95% within two (2) business days after receipt	NA	99.98	NA	5166	NA	5,165.00	99.98	0.00
NH	1-Jan-10	AGGR	BI-3-05-1000	Entire State	% CLEC Billing Claims Resolved within 28 Calendar Days After Acknowledgment	Resale & UNE combined	95% within 28 Calendar Days after acknowledgement	NA	100.00	NA	1621	NA	1,621.00	100.00	0.00
NH	1-Jan-10	AGGR	BI-3-07-1000	Entire State	% Full or Partial Denials	Resale & UNE combined	No Standard	NA	42.50	NA	1621	NA	689.00	42.50	0.00
NH	1-Jan-10	AGGR	BI-3-08-1000	Entire State	% CLEC Billing Claim Credits Not Appearing on the Bill within 45 days	Resale & UNE combined	97.5% within 45 calendar days	NA	100.00	NA	1431	NA	1,431.00	100.00	0.00
NH	1-Jan-10	AGGR	BI-9-01-1000	Entire State	% Billing Completeness in Twelve Billing Cycles	Resale & UNE combined	96%	NA	100.00	NA	3208907	NA	3,208,907.00	100.00	0.00
NH	1-Jan-10	AGGR	OD-1-01-1021	Entire State	Average Speed of Answer - Operator Services	Operator Service Center	Parity with FairPoint Retail	1.38	0.79	41700	11263	57563	8,944.00	-0.59	0.00
NH	1-Jan-10	AGGR	OD-1-02-1021	Entire State	Average Speed of Answer - Directory Assistance	Operator Service Center	Parity with FairPoint Retail	2.05	0.86	198722	14129	407570	12,140.00	-1.19	0.00